



ProServiceIT's Remote Network Monitoring Equals Total Care Service

ProServiceIT's comprehensive technology solutions include remote network monitoring paired with onsite hardware maintenance.

ProServiceIT today announced that they have the beneficial capabilities of monitoring the networks, servers and applications infrastructure of its hardware maintenance customers.

ProServiceIT's unique partnering strategy, applied with the knowledge and expertise of their help desk support team have implemented a network management offering geared at strengthening the IT support efforts within their clients' varied working environments.

"This value added service truly exemplifies our commitment to our customers," said Ed Crawford, Sales Executive of ProServiceIT. "Our clients can rest assured that their entire network infrastructure is always working optimally. At ProServiceIT we are constantly pursuing solutions that will deliver the most relevance and greatest value to our clients and their end-users."

Remote network monitoring services, paired with onsite hardware maintenance are a part of ProServiceIT's Total Care Service Program offering that assures the delivery of exceptional services. Each client's assigned Technical Account Manager can now proactively spot trends that could impact their clients' networks before they affect business continuity or more proficiently diagnose performance issues that their client may have experienced.

About ProServiceIT, LLC:

As a leading information technology services company, ProServiceIT brings IT requirements and initiatives together. ProServiceIT offers comprehensive IT solutions to a vastly growing customer base of Fortune 500 and emerging small to mid-sized organizations. For more information, please visit www.proserviceit.com.

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