

REMOTE MONITORING & MANAGEMENT SERVICES



ProServiceIT can seamlessly integrate our Remote Monitoring & Management (RMM) Services Module to provide your business the optimal solution for IT management.

ProServiceIT's cloud-based remote monitoring platform allows our IT professionals to securely inventory, monitor and manage all of your servers and networked devices within their IT environment. Simple to deploy, the RMM module discovers every networked device, delivers proactive alerts for critical servers and applications in real time, monitors performance, network usage and bandwidth consumption, tracks configuration changes and much more.

ProServiceIT can manage alerts & notifications on all of your networked devices including:

- Data Center computer hardware
- WAN and LAN management
- Desktops, laptops, mobile devices and peripherals
- E-mail
- Security monitoring and reporting
- Application support
- Storage management
- Print management
- IT asset management
- Automated preventive maintenance



Industry Expertise



Extensive Resources

Delivering Effective Solutions to Support People and Technology

REMOTE MONITORING ALERTS

Your network gets immediate attention when it is needed. We setup standard or customized alerts that notify us when critical thresholds are met. For example, when disrupting bottlenecks are forming, when disk space falls below 5%, or when new software has been installed without IT's approval.

If you would like more information on how our Remote Monitoring Services can benefit your organization, please contact a Sales Executive at:

ProServiceIT, LLC

Tel: 678.537.6840 · Fax: 770.645.0983

E-mail: sales@proserviceit.com

Website: www.proserviceit.com

Quality RMM Services

ProServiceIT's RMM Services Provides:

- 24/7 around-the-clock monitoring
- Proactively identifies issues before they become serious headaches
- Inventory assets – discovers all
- Customize which network servers and devices we monitor
- Resolve issues before they impede the productivity of your business
- A full portfolio of scalable resources including replacement parts and onsite technical support services
- Single point of contact through incident resolution
- Technical expertise to support a wide range of infrastructures, systems, software and applications