

ProService IT is a nationwide provider of IT services consisting of help desk support, onsite hardware maintenance, remote monitoring, print management solutions, installation services and custom product support programs including integration services, advanced exchange programs and depot repair service options.

We provide our customers with an extensive range of services for multi-vendor IT environments including data centers, networks with mid-range servers & desktops, notebooks and mobile computers, printers, kiosks and other specialized IT equipment including, but not limited to the following:

Data Center/High Availability Equipment

Unix/Midrange Systems

- IBM eServers (pSeries: RS6000, p600/p500-series, iSeries: AS400, i800- and i500-series)
- SUN Enterprise, HPC, Netra
- HP 9000/3000 Servers (all models)
- Compaq (DEC) Alpha (4200, 8400, ES Servers)
- Compaq (DEC) VAX (4000,4200,7000,8200,8300)

Windows NT/200x/Linux Servers

- HP/Compaq Proliant
- Dell PowerEdge (6400-series, 8450)
- IBM eServers (xSeries, 200/300/400-series)

Data Networks

- Cisco, HP, Juniper, Brocade, Nortel Networks
- Routers, Switches, Security Appliances, WLAN Devices, and VPN Hardware

Storage Systems

- IBM Tape Drives and Libraries
- IBM 3494 VTS/B- and 3584-series
- IBM DASD (2105, 2107, DS8xxx)
- IBM ESCON and SAN Directors
- Brocade, McData, INRANGE Switches
- HP StorageWorks Systems
- EMC Symmetrix, Clariion
- StorageTek Tapes and Libraries
- *Hitachi Data Systems
- Network Appliance
- Compellent, Quantum, Adic

Data Center/High-Volume Print Systems

- IBM Mainframe/Midrange Production Printers (4234, 5224, 5225, etc.)
- IBM Production Printers: Lasers (3835, 3900, 3935, 4000, etc.); Impact (4245, 4248, 6262, 6400, 6500, etc.)
- IBM, HP, and Genicom Laser and Impact Printers
- Okidata and Ricoh Printers

Network and Communications Equipment

Technologies Supported

- Routers
- Switches
- Security Appliances
- Wireless LAN Devices
- VPN Hardware

OEMs Supported

- Cisco
- HP/3COM
- Juniper
- Brocade
- Nortel Networks
- Netgear

Desktop and Workgroup Products

Desktops/Laptops/Servers

- Apple
- Fujitsu
- Lenovo
- Acer
- Dell
- Gateway
- HP/Compaq
- IBM
- Toshiba

Printers

- Brother
- Canon
- HP/Compaq
- Epson
- IBM
- Lexmark
- Okidata
- Xerox

Scanners

- Epson
- HP
- Lexmark

Monitors

- Acer
- BenQ
- CTX
- Dell
- Gateway
- HP/Compaq
- IBM
- NEC
- Samsung
- Toshiba

Retail Equipment

Point of Sale/POS Peripherals

Manufacturers

- Dell
- DigiPOS
- IBM
- Fujitsu
- HP
- Ingenico
- Micros
- NCR
- Radiant
- Wincor Nixdorf

Scanners (Handheld Data Terminals)

- Datalogic/PSC/Magellan
- Fujitsu
- Ingenico
- Intermec ScanPlus
- Zebra Technologies

Signature Capture/Card Readers

- Ingenico
- VeriFone

Touch Screens/Monitors

- Acer
- Dell
- Epson
- IBM
- MicroTouch
- NCR
- Samsung
- Wincor Nixdorf

Printers & Specialty Printers

- Epson
- Fujitsu
- IBM
- Kyocera
- NCR
- OKI

Pin Pads/Keyboards

- Ingenico
- VeriFone

Cash Drawers

- HP
- IBM
- NCR

Radio-Frequency Identification (RFID)

- Checkpoint Systems
- Ingenico
- Intermec
- VeriFone

Kiosks

Manufacturers

- Epson
- IBM
- Ingenico
- Meridian
- NCR
- VeriFone
- Wyse

Industry Uses

- Digital Photography
- Employment Services
- Financial Services
- Quick Service Restaurant
- Ticketing
- Self-Check-Out

Enterprise and Departmental Servers (Controllers)

- Compaq
- Dell
- IBM
- NCR
- Sun

Networking Systems & Telephony (Routers, Switches, Hubs, Wireless Networks, Access Points)

- Cisco
- Nortel

Storage Systems

- Dell
- EMC
- HP
- IBM
- NetAPP
- STK
- Quantum

Uninterruptible Power Supply

- APC

Self-Checkout Terminals

- Fujitsu
- IBM
- NCR

Digital Signage (Visual Merchandising Displays)

- Dell
- Samsung

The hardware listed on this Line Card is a selection of the most popular manufacturers supported.

For additional hardware support coverage, please contact us with your specific requirements via email at sales@proserviceit.com or phone a sales associate at (678) 537-6840.

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