

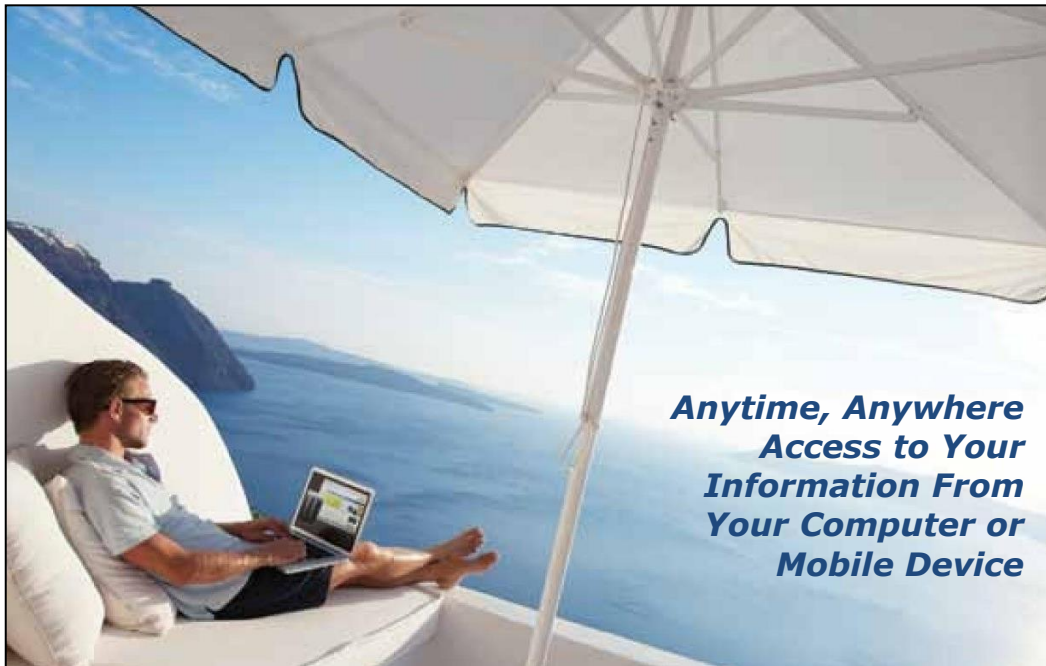
# ProService IT

## HOSTED SERVICES

*As an Authorized Flywire Partner, ProServiceIT can help companies like yours accomplish their business objectives efficiently and cost-effectively. Our solutions give flexible access to your data whether you're in your corporate office or sitting in a coffee shop.*

### What You Get

- Our Hosted Services offering allows you to get anytime, anywhere access to your information from your computer or mobile device. In partnership with Flywire, we can host your applications and business data on our servers and fully manage them from a highly secure data center. We also provide key applications such as Microsoft Office and Outlook, and can incorporate additional applications that are specific to your business.
- We also offer unlimited, U.S. based 24/7 help desk support for your hosted applications and servers, and our software solutions feature automatic upgrades and routine, redundant backup.
- If a problem arises, you can expect real-time response and resolution from us, typically within one hour. With MyFlywire's worry-free service, you can be sure that if you're affected by anything from a power outage, to a natural disaster, your systems are protected and access to information can be restored quickly.



### What You Pay

**We eliminate uncertainty and minimize overhead by offering solutions at a predictable cost; one, low, fixed, per-user monthly fee. You can also add or subtract users, no matter where they are located.**

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FLYWIRE

Authorized Flywire Partner

myFLYWIRE



**Available at one, low,  
fixed per-user  
monthly fee, your  
MyFlywire service can  
be customized  
to include:**

Microsoft® Office & Outlook

Microsoft® Exchange Server

Sage Timeslips®

Intuit® Quickbooks

Sage Peachtree Accounting®

PCLaw®

Time Matters®

Amicus® Attorney

...and more.

**For more information  
contact**

**ProServiceIT LLC.**

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***work on the fly***

# ProService IT

## MANAGED SERVICES OFFERING



### What You Get

**With our Managed Services offering, your server resides with you. The responsibility for managing that server and everything else that goes with it, resides with us.**

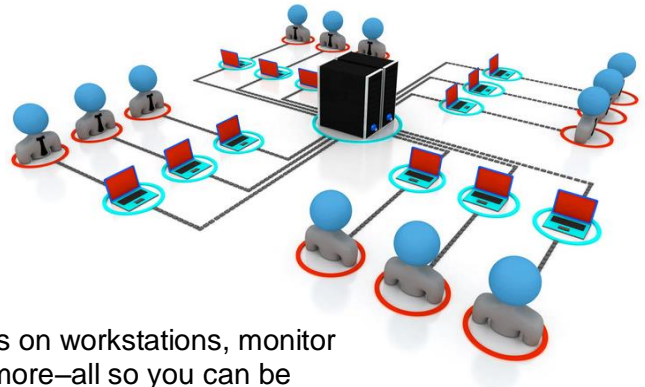
### Monitoring and Performance

As an authorized Flywire Partner, we have the capability to monitor your servers and connections and also maintain your workstations, ensuring that your systems are continually operating.

We regularly issue executive reports and a state-of-the-network performance report card. If an error occurs, a ticket is automatically generated and sent to our attention. Our U.S. based help desk is available 24/7, giving you peace of mind in knowing help is just a phone call away.

### Hardware

- With our Managed Services offering, you no longer have to worry about maintaining your company's hardware.
- We track warranties and service agreements for hardware components and maintain a real-time hardware inventory.
- We conduct routine defragmentation and disk checks on workstations, monitor processor utilization, manage desktop security and more—all so you can be confident your information systems are operating reliably.



### Software

You can't operate without your access to business data. That's why we continually monitor your systems and apply antivirus updates, spam protection and security patches, as necessary. We also maintain daily on-site and redundant off-site backups of your critical data.

With our Managed Services, you don't have to be a tech guru to understand every part of our solution. We'll take care of your access and systems so that you can work worry-free.

## What You Pay



**We take the guesswork out of managing your information systems by offering managed services at one, low per-user fee per month.**

**Users can be added or subtracted easily, regardless of where they're located.**

We are committed to ensuring your associates always have access to their information, at any time and from anywhere.

For businesses who want to keep their servers in house, our Managed Service offering keeps your information systems operating efficiently and securely.

To learn more about these services, contact us today to speak with one of our expert sales consultants.

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